When you visit our online purchase site, you will see a page that looks like below:



Click here to LOGIN or CREATE account to:

Purchase 2020 PARKING PERMIT

Purchase 2020 GOLF CART/LSV PERMIT

Pay or Appeal Parking CITATION

Please use the following process to process your request online:

If you have purchased parking decals or golf permits in the past, either in person or online, your name/account will probably already exist in our database. To make sure you are not creating a duplicate account, please begin by following these instructions:

- Click on LOGIN
- Click on Forgot Password

PARKING PORTAL	PERMITS 😽	CITATIONS V	EHICLES	4	🛒 (0 ITEMS \$0.00)		
	MOT TO	ANY CAROLIN	PARP AND CIT	LINA BEA (ING PERMIT ATION POR	CH T TAL!		
		PLE	ASE READ BEFC PARKING/RE-EN Read Announce	RE PURCHASING TRY PERMITS			
		Customer Login					
	If you know your login information (email address and password), enter that information and click SUBMIT.						
		lf you're or <u>if this</u> click on th	not sure of your login in <u>is the first time you've pu</u> ne FORGOT PASSWORD li	formation (email or password), irchased a permit/decal online, ink and follow the instructions	.		
			FORGOT PASSWOR	D? CLICK HERE			
		Email					
		Passwor	rd				
		* indicates :	a required field				

• Enter the EMAIL address you think is associated with your account and click SUBMIT



If you see the following message on your screen after clicking SUBMIT, this means you already exist in the database and don't need to create a login:



 You will receive an email that looks like the picture below. Click on the link and proceed to "reset your password" (Note-if the link does not automatically open a browser, highlight the link address and past in your browser)

-	Password Reset Inbox ×				
2	no-reply@carolinabeach.org <u>vla</u> t2prelay36.t2hosted.com				
	You recently requested a reset of your password.				
	User ID: TOCBEACH@GMAIL COM				
	To reset your password and choose a new one, visit here: https://carolinabeachparking.t2hosted.com/cmn/resetPassword.aspx?guid=EC67AEDFA5FED04BB708B0E8FDDACC5C				
	Reply Forward				

If you get the message stating *the email address entered does not exist* (see below), this means your email address could not be found in the system, and you will need to SIGN UP and create an account before proceeding with the permit request process:



- Once you have reset/established your password OR signed up and created an account, click **LOGIN** again and use your email and new password to access the online purchase program.
- You will know you are logged in because you will see "Welcome, Your Name!" in the right hand corner of the screen.
- Once you have logged in, click on the PERMTS down arrow and choose PERMIT REQUEST



- Select the Type of Permit/Decal you want to purchase
- Check the box agreeing to terms and regulations
- Click **NEXT**



- This page is where you will upload your documents (you can take a picture with a smart phone or scan them to a folder on your computer).
- For each document that you upload, you will need to click on the CHOOSE/BROWSE button, then upload/attach the documents. Remember, you will need a copy of the vehicle registration for each automobile you are purchasing decals for.
- Once you have completed uploading all documents, enter your email address
- Click SUBMIT



- You will then get a message indicating that your permit request has been received and you should receive an email from one of our billing representatives authorizing you to purchase a permit
- If any documents are missing, or they need something else, you will get an email stating your request was not approved.



PLEASE READ BEFORE PURCHASING PARKING/RE-ENTRY PERMITS

Read Announcement 🔈

Permit Request Confirmation

Thank you for requesting the following permit:

Resident/Owner Parking Permit

Our Customer Service Representatives will review your documentation and verify your residency status. You will recieve an email receipt authorizing you to purchase your permit. The email will be sent to TOCBEACH@GMAIL.COM within 3 to 5 business days.