



Pool Credit Request Form

TOWN OF CAROLINA BEACH

1121 N. Lake Park Boulevard

Carolina Beach, North Carolina 28428

Phone: (910) 458-4821 Fax: (910) 458-2997

Email: info@carolinabeach.org

The Town of Carolina Beach will consider a sewer credit based on the meter water usage used to fill a newly constructed pool or when refilling a pool that has been completely drained for a repair. *A credit is not available for filling a pool for routine maintenance. A credit is also not provided to fill a kiddie pool, splasher pools, or hot tubs.* Documentation from the company performing the work must be included. Customers must also provide the dimensions of the pool, the volume that was used to fill the pool, and the dates that the pool was filled.

If approved, the adjustment to the account will be based on the average usage for the prior twelve billing cycles and the customer may only receive one pool credit per twelve-month period. Request for a pool credit must be submitted within 90 days of the date the pool was filled.

Please complete the information below and attach required documents. You may turn into office, mail to office, or email to info@carolinabeach.org.

Customer Information

Customer Name: _____

Account #: _____

Service Address: _____

Phone #: _____

Email: _____

Pool Information

Date pool was filled: _____

Reason for fill/refill: _____

Type of pool: Inground Pool: _____ Above Ground Pool: _____

Pool Dimensions: Length: _____ Width: _____ Depth: _____ Gallons: _____

*For round pools, provide the circumference (width) and average depth only

Date: _____

Customer Signature: _____

TOCB USE ONLY

DATE OF LAST POOL CREDIT: _____

APPROVED: Y / N

CREDIT AMOUNT: _____